



IMPORTANT SAFETY RECALL

January 4, 2018

Dear Sir or Madam:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Bearing Technologies Ltd. has decided that a defect which relates to motor vehicle safety exists in certain Duralast wheel hub spindles (Part No. DL930676K) and is recalling those spindles that contain the defect. This recall has been filed with the National Highway Traffic Safety Administration (NHTSA), which has assigned it recall number 17E053.

You may visit <http://www.safercar.gov> and enter recall number 17E053 to view information and documentation submitted to NHTSA concerning this recall.

What is being recalled?

Bearing is recalling all Duralast wheel spindles (Part No. DL930676K) that have studs with oversized protruding shoulders that are 14.2 mm or greater in diameter. Parts manufactured with these studs have any of the following LOT codes etched on the face of the spindle: FH38, FJ38, FN38, FP38, FS38, FV38, FY38, FZ38, and HC38. These spindles were sold only from September 29, 2016 to September 20, 2017. Please visit Recall17E053.com for instructions on identifying if your wheel spindle is being recalled.

Why is a recall being conducted?

Bearing is conducting the recall because certain Duralast wheel spindles (Part No. DL930676K) have studs with an oversized protruding shoulder that is 14.2 mm or greater in diameter. These studs, which are a defect, will make assembling the part with mating parts difficult without the use of extreme pressure. If this difficulty is not heeded and assembly is accomplished, the defect will result in a vibration of the vehicle or wobbling of the wheel on which the equipment is installed. If this vibration or wobbling is not heeded and the vehicle is not brought to a stop, a vehicle crash can occur.

What is Bearing doing to address the defect?

Bearing will provide a replacement Duralast wheel spindle (Part No. DL518517) at no charge. For claims made through February 28, 2018, Bearing will also voluntarily pay shop labor for replacing the defective part, up to \$150 upon part return to Bearing. This reimbursement is not required by the National Traffic and Motor Vehicle Traffic Safety Act. The remedy will be available beginning November 1, 2017.



What should you do?

If you own the recalled part, which only AutoZone sold between September 29, 2016 and September 20, 2017, you may:

- Visit www.Recall17E053.com or call 800-677-3477 to request a replacement part from Bearing free of charge;

OR

- Obtain a replacement part immediately from any AutoZone location free of charge.

In either case, if you have the recalled part replaced at a professional automotive repair location by February 28, 2018, and return the part to Bearing, you are eligible for reimbursement of labor costs up to \$150. For reimbursement and instructions for returning defective parts, please visit www.Recall17E053.com or call 800-677-3477. When visiting www.Recall17E053.com, please use the following user ID and password to log in:

Customer: [FIRST NAME, LAST NAME]

User ID: [USER ID]

Password: [PASSWORD]

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>, if you believe that Bearing has failed or is unable to provide a replacement wheel spindle without charge and within a reasonable amount of time.

We regret any inconvenience that this recall may cause you.

Sincerely,

Bearing Technologies Ltd.

Enclosure

Reimbursement for Pre-Notification Remedy

This reimbursement applies to the following recalled part: Duralast wheel spindles (Part No. DL930676K) that have the following LOT codes etched on the face of the spindle: FH38, FJ38, FN38, FP38, FS38, FV38, FY38, FZ38, and HC38. These spindles have studs with oversized protruding shoulders that are 14.2 mm or greater in diameter (the “Defect”), which can affect proper assembly with mating parts, resulting in wheel wobble or vehicle vibration.

For an owner of the part who remedied the Defect not later than 10 calendar days before Bearing mails the last of its notifications to owners pursuant to 49 CFR part 577, Bearing will reimburse the owner for a remedy that both: addressed the Defect or a manifestation of the Defect; and was reasonably necessary to correct the Defect or a manifestation of the Defect. Reimbursement will be limited to:

- a. If the defective part was replaced, the retail price of the defective part, plus taxes; or
- b. If the defective part was repaired, the cost of parts for the remedy (not to exceed the manufacturer’s list retail price for the parts), plus associated labor (not to exceed local labor rates), miscellaneous fees for disposal of waste, and taxes.

To obtain the reimbursement, an owner must submit a claim to Bearing that includes the following:

- a. The owner’s name and address;
- b. Identification of the recalled product (i.e., a description of the product indicating it is the recalled product);
- c. The NHTSA recall number (i.e., 17E053);
- d. The identity of the owner of the recalled item at the time the pre-notification remedy was obtained;
- e. A legible copy of the receipt for the pre-notification remedy, indicating the remedy that was obtained, and the total amount paid for the remedy; and
- f. If the defective part was replaced, documentation that the owner or a relative of the owner (the relationship should be identified) owned the recalled item.

Claims for reimbursement, including the required claim documentation, should be mailed to:

Bearing Technologies
Attn: Recall 17E053
1141 Jaycox Road
Avon, OH 44011